



Private & Confidential

Emma Goode
35 Archer Road
Redditch
B98 8DN

Our Ref:
210019312

4th August 2022

Dear Emma

Re: Completion of Early Help Family Support

As your Early Help Family Support Worker, I am writing to confirm the package of support has now been completed. I would like to wish you all the best for the future.

We are keen to understand your experience in order to help us to improve our services to children and families. Where we have got it right, we can build on this to ensure that we deliver a good service to even more children and families. Where we need to improve it is important that we know this, so we can make these changes where needed.

One way of obtaining feedback is to undertake anonymous telephone surveys with parents and carers once a support package has ended. We wanted to let you know that you may be selected; if so, you will receive a telephone call within a fortnight of our involvement ending asking for your feedback.

Alternatively, if you are not contacted by telephone, you can still give feedback by completing an electronic version of the survey. The survey can be found on this link:

<http://www.worcestershire.gov.uk/CFCfeedback> along with separate surveys for your child to use depending on their age.

We hope that you have valued our involvement and we wish you and your family well in sustaining the progress made.

Finally, please see below some support services that are available in the community that you may find useful now our support has come to an end:

Stephen Vincent

Early Help Family Support Worker

Email:

familysupportredditch@worcestershirechildrenfirst.org.uk

Tel: 01905 846783



WORCESTERSHIRE
CHILDREN FIRST

- Here to Help - 01905 768053 This can be used Monday to Sunday between 8am and 8pm. A community action scheme which offers advice, support and help to a wide range of services across Worcestershire.
<http://www.worcestershire.gov.uk/here2help>
- Starting Well Worcestershire (Parenting Advice Team): Website providing help during antenatal, post birth, and early years stages, and right throughout school life:
www.startingwellworcs.nhs.uk
- Reach 4 Wellbeing NHS Service for emotional wellbeing support: provide short-term group programmes for children and young people age 5-18 experiencing mild to moderate anxiety and low mood www.hacw.nhs.uk/reach4wellbeing
- The Family Hub, support directory offering advice, guidance and details of early Help support agencies https://www.worcestershire.gov.uk/info/20643/the_family_hub

For a safeguarding concern please contact;

Family Front Door 01905 822666 Mon-Thurs 9-5pm and Fri 9-4.30pm

Emergency Duty Team 01905 768020 (out of hours – weekdays and all day at weekends and bank holidays)

Early Help Duty Support Line:

EHFS Redditch, 01905 846783, FamilySupportRedditch@worcestershirechildrenfirst.org.uk

EHFS Wychavon, 01905 844229, FamilySupportWychavon@worcestershirechildrenfirst.org.uk

Yours sincerely,

Stephen Vincent

Early Help Family Support Worker

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Early Help Family Support
Administrator.
County Hall
Worcester.
WR5 2NP.

